CciGo

Caisse Client Inventaire Gestion des Opérations

Main features

- Complete and flexible multi-currency client module.

- Multi-currency and multi-store inventory module.

- "Ship&Debit" management.

- Environmental fees management.

- Invoicing with integrated POS terminal (Desjardins) supporting multiple payment methods..

- eCommerce with online inventory and personalized website, integrated with actual inventory and customers.

- Acomba, AcombaX & AVANTAGE integration.

- Design to handle very large volume of data with the using of MS-SQL data bases.
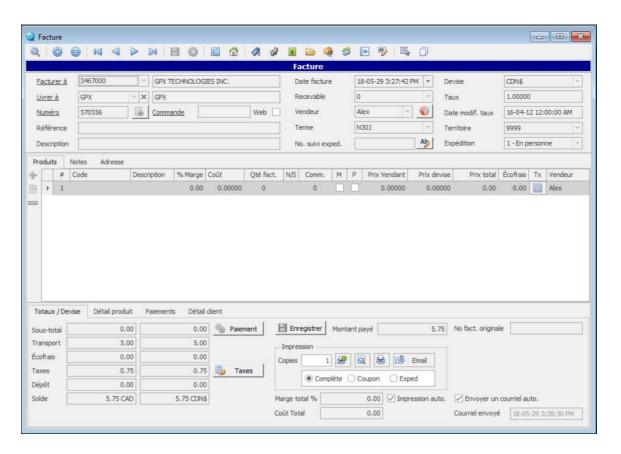
- Customisable to your specific needs.

CciGo stands for Customer, Cash (POS), Inventory and General Operations.

POS

CciGo cover the entire invoicing process: quotation, customer order, delivery note and invoicing. This entire process could be done in multiple currencies.

The software can support a great amount of users while keeping high performances, which is not always the case with some other ERP programs.

The system **embeds the POS terminals** from Desjardins, barcode readers, coupon printers and tills. A module to allow delivery or invoice to be signed is available.
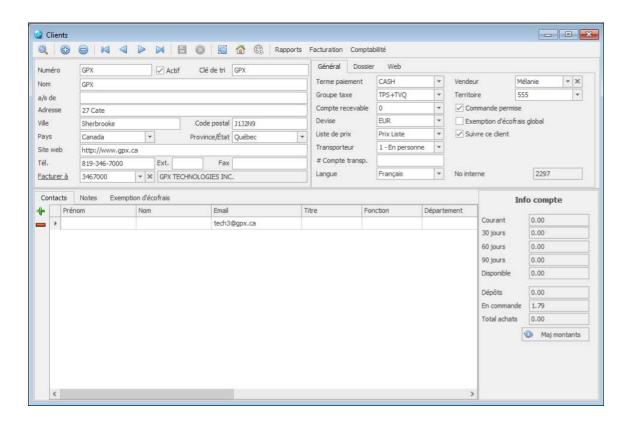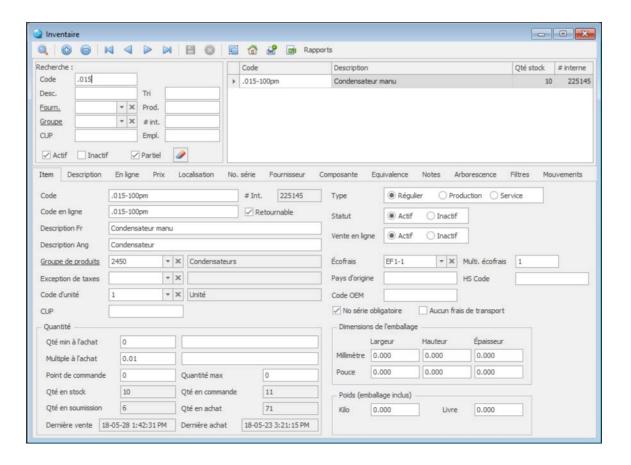
Client

CciGo allows you to quickly manage your clients and suppliers with ease. Numerous of reports are added for an effective feedback on them.

Inventory

CciGo offers you an efficient inventory management allowing you to track your purchases and receptions, alerts are displayed when a product reaches a critical threshold so that it never goes out of stock. **The SQL database** is very fast and supports an almost infinite amount of input without slowing down the system.

Items import from outer systems, price update are all handled throught a data import module.
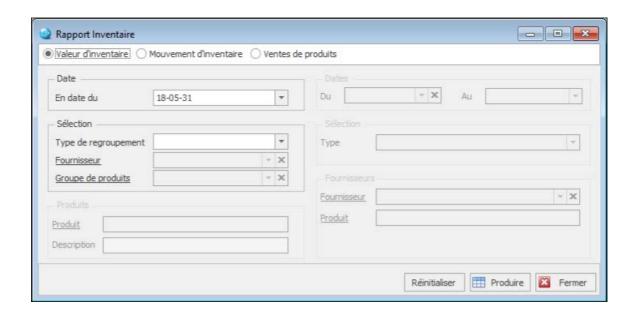
Operations management

Your activities are listed there and the tracking is done in a few clicks with the multiple usable reports of the application.

Sales Analysis :

We have several reports to get the sales figures, either by seller, customer, product group or product-specific. Multiple filters allow you to target sales in date ranges, for a customer, customer group, territories, etc.

1. Sales reports offer you the following subreports :

    a. Summary report by seller

    b. Summary report by customer

    c. Summary report by product group

    d. Detailed sales report

2. Inventory sales reports are grouped by vendor, product group, or product

Payment Management :

1. CciGo uses the POS system with TPV integration and allows debit and credit card payments with full terminal management (batch closure, end of day, print statements, etc.).

2. The system uses multiple payment management

   a. Cash

   b. Cheque

   c. Credit card

   d. Debit card

   e. Paypal

   f. Etc.

3. The system also utilizes full credit line customer payment management and allows multiple bill payments.

eCommerce integration :

1. It is possible to set up an eCommerce system that integrates completely with the software.

2. This system makes it possible to display in real time the inventory available in the store.

3. It is possible to display or not products online in a single click.

4. When making an online purchase, the system offers payment by credit card, Paypal or even to carry the balance to the customer's web account.

5. The system incorporates a carrier system to calculate freight charges (UPS and Canada Post).

6. After a web command is placed, a command is created automatically in the system.

7. It is also possible to view the history and status of orders / invoices from the customer's online account.